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A MESSAGE FROM TONY COLES



Welcome to the General Community November newsletter.

Time has flown since I was elected as President of the General Community last February and there have been many challenging issues to deal with. However, my job has been made easier by the excellent support I have had

from Ian Hunt, Jane Harris and Kevin Lynch, my Vice Presidents for Security, Finance & Treasury and Infrastructure & Environment respectively; plus of course Bridgette Field, who acts as Secretary to the General Community executive, Louise Gemmell, our Medical Advisor, Peter Morrow who works on communications and not forgetting Paqui Jumilla, our Office Manager, who is ably assisted by Rocío Manzanares. My thanks to them all. Several Owners have asked for clarification regarding how their Presidents interact with the General Community, and also the workings of the four Presidents' Meetings, which are held throughout the year. Therefore, an explanation follows.

The last nine months have seen Securitas maintain their progress in helping make La Manga Club one of the safest urbanisations in Spain, though, as Ian Hunt explains later in this newsletter, there is no room for complacency. Ian also highlights yet again the dangers associated with Owners allowing their mainly unlicensed golf buggies be driven by underage drivers, carrying unsecured children when they themselves are driving, or using them as car substitutes around the resort.

Kevin Lynch profiles STV, the General Community's new



gardening contractor and explains the process by which they were appointed. I'm pleased to say they have already made a positive impact on th look of the resort.

Currently we deploy a multi-channel communication strategy, which uses mailings, posters, the website, Facebook, newsletters, La Cala magazine and the Owners Directory to reach as many Owners as possible. More about La Cala and the Owners Directory follows.



The recent 3rd November fireworks display was a great success. Many Owners will have noticed the unsightly and illegal advertising hoardings that have been erected at the approach to the new entry statement and also opposite gate 1. Given La Manga Club is a five star resort, these garish hoardings only serve to cheapen the upmarket image we are working so hard to protect and enhance. An explanation of the action we are taking to get the hoardings removed follows from Angel Morenilla, the General Community's Administrator.



The Owner's Golf Championship is one of the sporting highlights of the year, so I'm pleased that within days of it finishing we have been able to include a report.

Finally, I wish all Owners the best for the upcoming festive season. Please enjoy where ever you may be spending it and I will see you all in the New Year.

Best wishes,

aun

Tony Coles, President.



THE WORK OF PRESIDENTS' MEETINGS



Above, left to rght: Bridgette Field - Secretary, lan Hunt - Vice President Security, Kevin Lynch - Vice President, Tony Coles - General Community President, Infrasturcture & Treasury and Jane Harris - Vice President, Finance & Treasury,

As most Owners know, La Manga Club is made up of 40+ communities, each one of which elects a President to represent them at the Annual General Meeting of the LMC General Community that is held each February.



Community President and Vice-Presidents form an executive, who manage the day to day affairs of the



At the AGM the Presidents elect a President of the General Community, together with Vice-Presidents to be responsible for infrastructure, environment, security, finance and treasury. Working to priorities and a budget approved by the Community Presidents, the new General General Community.

So that the General Community may update the Community Presidents, four so-called 'Presidents Meetings' are held at intervals throughout the year. Technically, unlike the Annual General Meeting, these forums have no legal standing, nonetheless they play an important role in facilitating regular and constructive dialogue

between the Community Presidents, and the officers of the General Community executive. They also allow Presidents to raise issues which are of concern and interest to their individual communities and Owners.





THE WORK OF PRESIDENTS' MEETINGS

Each Presidents' Meeting opens with apologies for absence and matters arising, after which the General Community President gives his report. This is followed by the Vice-Presidents commenting on their particular areas of responsibility and then the Administrator of the General Community giving his report. Questions are taken from the floor at the end of each report. The meeting concludes with Any Other Business. Subsequently, draft minutes are circulated to





In conclusion, President's' Meetings play an important role in enabling dialogue between the Community Presidents' and the General Community Executive, and in passing on

the Community Presidents, which in turn they may circulate to their respective Owners.

important information, news and decisions to individual communities and Owners.





BONFIRE & FIREWORKS DISPLAY

The General Community's Bonfire and Fireworks Display is a popular annual event. This year was no different and as people gathered there was a sense of anticipation in the cool night air.

The gates opened at 6.45pm and soon after people started arriving, and enjoying the food and drinks on offer from the good folks of the La Manga Club S.L. The atmosphere hotted up, quite literally, when the bonfire was lit at 7.15pm and approaching 8.00pm the football pitch grandstand was full of adults and excited children waiting for the display to start. The fireworks did not disappoint and soon the night sky was lit up by spectacular colours, whilst loud explosions carried across the resort. The finale brought cheers and applause. To play the event video click on the link below.



https://m.facebook.com/story.php?story_fbid=2216452345344486&id=140069544025





KEEPING LA MANGA CLUB SECURE



It has been said many times that one of the main reasons people buy a property at La Manga Club is because of the 24/7 security the General Community provides and which helps make the resort one of the safest of its kind in Europe, as evidenced by published crime statistics. This is a testimony to the hard work of lan Hunt and the General community security team, their security contractors Securitas and also the vigilance of individual Owners, which as was proved last summer, can often be vital in detecting security breaches.

Ian Hunt, Vice-President, Security says, "The General Community security team and Securitas need the help of Owners. Why? Because whilst Securitas are the cornerstone of security around the resort, they are at their most effective when LMC Owners and individual communities act as additional eyes and ears." Hunt comments further. "The partnership between the General



Community security team, Securitas and LMC Owners is fundamental to the high levels of security that have been, and continue to be, provided year on year.

Undoubtably, complacency is the biggest ongoing threat to security at the resort, which leads some Owners to believe that the General Community assumes all responsibility for security. Unfortunately, this is not the case and never can be due to the size of the resort and its location in a predominantly rural region, which currently has a high level of unemployment, with its associated issues. Therefore, Owners have to play thier part and take measures to protect their personal belongings, care and properties, particularly when not in residence. The maxim is, if away set your alarm system.

When in residence don't leave personal belongings, such as wallets, phones, handbags and the like on view in public places. install a central station-linked alarm in your property and make sure it is set as often as possible; fit and use good quality locks on all windows and doors, especially in the high risk hours of darkness. Install motion detection sensor lights, which are another useful form of security. Once again, as with cars, etc, don't make a thief's job easier by leaving expensive goods on show, it's an open invitation to thieves."



Talking of alarms, if LMC Owners are thinking of installing an alarm system at their properties, the staff at the General Community offices in Las Sabinas will happily supply contact details of reputable alarm companies in the local area.

Owners about to leave La Manga Club should take a few simple precautions. Always lock properties/cars, set alarms and don't leave expensive items on show. Secure golf buggies with a crook lock, or store buggies in a secure garage and take golf bags, and clubs inside.

To sum up, please help us to help you. Don't be complacent, take responsibility for the security of your personal belongings, cars and property, and once again, always set alarms when away from the resort.



SECURITAS DOG PATROLS



There are many components involved in the provision of security at La Manga Club. All are important in their own different ways, but one more than most, namely our team of dog handlers and their three fantastic dogs Zeus, Volga and Balto.

Ian Hunt, Vice-President, Security comments, "I think it's really important that La Manga Club Owners understand the role the handlers and their dogs play in the day to day security of the resort."



The dogs are deployed in shifts. All three dogs are never used at the same time and there is always one that is resting. Their kennels, located next to gate one, are spacious and comfortable. Each includes a large inside sleeping area which has air conditioning, so that the dogs remain comfortable in the high summer temperatures. There is also a large outside area where the dogs may get fresh air, play and generally enjoy their rest time. Obviously it's essential that the dogs are fit, so even when they're not working they are regularly walked.

The dogs and their handlers receive constant updated training from professional trainers. These individuals visit the resort regularly and put the handlers and their dogs through their paces so as to ensure that both are capable of operating as efficiently as possible. There are many things involved in the dogs' working lives. They and their handlers spend a great deal of time patrolling the perimeter of the resort, a task which is vitally important, as their acute sense of smell and general awareness often mean they pick up things that a guard in, or out of a vehicle, would miss.

During the busy summer months the resort sees a large increase in visitors and not unsurprisingly the busy commercial areas become very crowded. Sometimes,



holiday makers overdo things, which occasionally causes problems. This is when the dogs really come into their own. It's amazing how quickly an individual who is thinking about doing something stupid sobers up when they are confronted by a large barking guard dog!

The high level of training that the dogs receive means there are two primary behavioural modes which apply in these situations. One is the 'relax mode', which means that the dogs are in the passive 'at the heel' position. However, if the situation warrants it, the handlers can call their animals to the 'attack mode', which means they're stood in an aggressive posture and most likely barking at their targets. Not unsurprisingly this tends to stop trouble very quickly, and all without the dogs even being let off their leads.

Our dogs are the least high-high-tech part of the resort's security capability, but are arguably one of its most effective resources.







Throughout the year, but particularly through the summer months, large numbers of buggies are driven around the resort, most safely, but some less so. The irresponsible drivers used to be a small minority, but in recent years their numbers have grown, which has provoked many

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complete with golf buggies, the inference being that these available for 'running around' the resort

To be clear, the majority of buggies are not licensed to be on public roads. Nonetheless, the local authorities allow Owners to use them for travelling to and from the resort's



golf courses. However, it's worth remembering that this is a concession, not a legal right, and as such if their goodwill is abused it can be taken away at any time.

What might cause this to happen? If a selfish minority persist in allowing their buggies to be misused and serious accidents

complaints about bad driving generally, but also about children standing on the back of buggies, or sitting on their parents' laps, both whilst unsecured, and parents allowing their teenage children to drive.

The responsibility for improper use and, any legal consequences that may follow, rests firmly with the adults who own the buggies concerned. The majority of LMC Owners understand this, but sadly a few don't, using their buggies as substitutes for road cars, or worse still, to be driven by their children, guests and renters.

Another disturbing trend which has emerged is third parties advertising properties for rent saying they come

result, the local authorities may decide to implement the letter of the law and ban unlicensed buggies from public roads. Stating the



obvious this would have significant implications for all La Manga Club buggy owners, but particularly golfers.

GOLF BUGGIES BANNED? COULD IT HAPPEN?



In the meantime, questions have been raised regarding the role of the resort's security guards in policing the illegal and improper use of buggies. In this context, it is important to remember that the resort's guards are governed by Spanish law, which supersedes local by-laws/codes of conduct and as such they are not allowed to impound buggies, or to take keys from drivers.

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Working within these constraints, resort guards often stop buggies being driven by children, or which adults are driving with unsecured children on board, and the individuals concerned are made aware of the illegality of their actions. In the case of an underage driver the Owner of the buggy, in most cases a parent, is then informed and asked to take responsibility. A serial offender will be reported to the local police, who will treat the Owner of the buggy as the person legally responsible for its misuse. The same will apply should there be an accident, the consequences of which could be severe.

This issue needs the understanding and active cooperation of all La Manga Club Owners and also the parties who advertise buggy availability when they rent properties. Failure to do so could see non-non-licensed buggies banned from public roads by the police.

Therefore, it is in everyone's interests if they see underage, or improper use of buggies, to call resort security on 697 560 284, or Club extension 2999, so that the Securitas guards may act.





LA CALA 2018, A SUCCESS STORY





The General Community's prestigious La Cala lifestyle magazine was launched in 2017 and has quite literally become an overnight success with Owners, advertisers and visitors at La Manga Club.

The magazine uses a non-non-standard page format, high quality materials and first-class printing, to create a sophisticated, 'coffee table' style publication, one which befits a 5 star resort, whilst its innovative design has proved popular with readers and advertisers alike.

The launch issue set out to communicate the sport and leisure choices, which are the primary reasons why people visit La Manga Club in the first instance. The 2018 issue focused on the how people 'connect' with the La Manga Club lifestyle from both a practical and emotional perspective, which in turn persuades them to buy property at the resort. Something that Frank van Wezel did thirty years ago when he arrived at the resort and within a few days bought the villa that he still lives in today. Look out for his story later in this newsletter.

2019 will develop the 'lifestyle' theme further and the part that property plays in enabling people to follow their lifestyle dreams on the sunny

Costa Calida coast.

Finally, it is important to note that due to its popularity both editions of La Cala covered their costs. Indeed in 2018 the magazine produced a surplus. "Something we are determined to continue with an even bigger and better magazine in 2019." says Peter Morrow, editor and designer.





STV & LA MANGA CLUB, A WINNING TEAM



It became apparent to Kevin Lynch, last February's incoming Vice President of Infrastructure & Environment, that there was a lack of up-to-date expertise and vision in the landscaping and gardening capability in the General Community and that change was needed.



So, on the 1st August, 2018 the General Community teamed up with a new partner in the form of STV. Its goal was to revitalise and refresh the look and feel of all landscaping, and gardening features throughout La Manga Club.

In STV the General Community found a partner with an enviable client list of similar resorts, some of whom have been working with them for ten or more years.

"We didn't know what we didn't know", says Kevin Lynch. "The improvement in the performance of a team, once they are properly equipped and managed, is remarkable." This is why the time and cost taken to complete so many of the tasks essential to the resort looking good have been slashed to a fraction of those which applied previously.

The guiding principal is that of continuous improvement.

Like everywhere else in the world the resort is emerging from a ten year global recession and so it is necessary to raise the bar once more to restore the resort to its former glory. Others are doing it and so must La Manga Club if it wants to keep its pre-eminent position.

The Plan.

In the first instance we are focussed on catching-up on a huge amount of deferred maintenance, which involves the cutting, cleaning and treating of many areas that have been neglected over recent years. Next, an irrigation plan is being developed, so as to ensure that what is planted thrives and is relatively low maintenance into maturity. Finally, we will begin a transplantation program of plants, trees and landscaping features throughout the resort, with species and features that both deliver optimum impact and a sense of continuity.





STV & LA MANGA CLUB, A WINNING TEAM



About STV

STV began operations in 1993, as a waste management specialist employing thirty nine people. Over the years the company has grown and diversified across the Murcia region through public and private sector contracts to offer other services, such as street cleaning, rubbish collection, water management and gardening services.



Over the last ten years STV has been providing



resort-wide landscaping services to many fine resorts in the region (see left).

STV led their pitch for the General Community contract with a focus on the competence of their staff, particularly their qualifications, expertise and commitment to customer satisfaction, qualities that we have observed running throughout the organisation.

Their experience in transformational projects is extensive, and each of the resorts we visited as part of the assessment process told us their expectations were not only met, but in most cases surpassed.

Today STV employ over 1,500 people and in 2017 had a turnover of 41 million euros.



STV & LA MANGA CLUB, A WINNING TEAM

The STV Team

The people actually doing the work are the same team of four who have been working so hard to maintain our common areas for many years. However, now they are working for STV they are re-motivated and refocused, and the difference shows in their work since last August.

The STV management team are:-

Alfonso Paar, Residential Areas Manager: From Cartagena, has a degree in landscape architecture, with more than 15 years of experience in the field, working on large scale projects, such as the design and construction of 6 resorts of Polaris World. Today he's in charge of the



residential division of STV Gestion, managing 12 resorts in the Valencia Community, Region de Murcia and Andalucia.

Pablo Lanbertos, Landscape Architect: From Los Alcázares. a

landscape architect and the technician of the gardening services for the General Community. He has worked in different companies in the sector in Barcelona and Karlsruhe, Germany, and when he has free time you will find him walking on a beach, or up a mountain.

And the resort based team:-

Miguel Angel Sánchez: From Portman, has been working at La Manga Club for some 20 years in various gardening and maintenance jobs. Currently he is the manager of the gardening team. He is married, likes sport and nature. Recently Miguel became a father of a baby girl and now dedicates his free time to her.

Jesús Sánchez: From Portman, works as a gardener at La Manga Club, plus usually drives the service truck. He lives with his wife and four children.

Gervasio Cano: From Los Belones, has worked at La Manga Club since1986 and is happy to have contributed to its development. He is a trained gardener and holds the title of phytosanitary applicator. His main hobbies are nature and the care of his smallholding.



Cayetano García: From Portman, his father worked on the construction of the Miradores community and on the construction of the viewpoints, some 50 years ago. He has worked on different projects on the North course and is currently a gardener for the General Community. Married with two children. He loves football and mountain treks.

So when you see our newly uniformed and equipped team, give them a wave and if you're happy with the results, let them know.





THE OWNERS DIRECTORY EXPLAINED

THE OWNERS DIRECTORY - HELPING COMMUNICATION WITH OWNERS

The General Community uses several communication channels, specifically email, posters, its website,

Owners themselves and it's they who decide.

The Directory also has an e-mail facility, which as well as enabling communication with all registered Owners, can be deployed via individual communities, or interest



groups. So, for example, if the bridge organiser is trying to notify bridge players of the existence of the Bridge Club he/she can use this facility to contact all registered Owners who have expressed an interest in bridge.

It is appropriate to stress that sharing of data via the Directory is within the current GDPR rules, namely that owners maintain their own data and that no contact details are shared

Facebook page, annual magazine and newsletters to reach as many La Manga Club owners as possible. The proven principle is that if a message is repeated several times, using different media, it will be seen by many more people than if only a small number of communication channels are utilised.

In this context, the Owners Directory is a relatively recent addition, which has further improved communication of news, announcements and information, from the General Community to Owners. Currently there are 568 registered and active users, of which 177 are using the Directory option to make their contactable data available to other Owners.

This data sharing function is especially useful, as it enables Owners to make contact details available directly to other Owners who also have accounts. Just to be clear, the decision to share data is controlled by except via the directory facility where the rules are clearly displayed.

Registering for the database is voluntary, simple, and quick. So, if you haven't already done so, please apply now by emailing your name and full LMC property address to :-

dbadmin@comunidadgenerallmc.com

Please note that once registered, Owners are responsible for monitoring and maintaining their own data, as this ensures that it's correct and up to date.

Finally, it's important that as many Owners as possible are registered. This way, they may be allocated their dedicated and secure account, whilst at the same time giving the General Community permission to contact them directly. Please sign-up now.



ILLEGAL ADVERTISING BOARDS

Earlier this year a number of illegal advertising hoardings appeared on the approach to the recently completed resort entry signage. By common consent they were thought to detract and cheapen the look of the signage, frustrating given the time, effort and money that went into creating an entry point that reflected the 5 star status of the resort. The number of advertising hoardings directly opposite Gate 1 has also increased in recent months.

by the Ministry of Development are not considered advertising. Informative boards are the signs or indications that exclusively inform of the corporate identity of the activity developed in the property where they are located, and those others that are established by regulation.

For Regional roads in Murcia, law 2/2008 confirms the basic regulations that apply. Article 35 of this law states:



Subsequently, the Community Presidents authorised the General Community executive to take action, in the hope of getting the illegal hoardings removed.

On the legality issue, it is important to know that there are two main kinds of road in Spain, namely national and regional. The regulation of advertising visible from these roads is regulated by their respective laws.

For National roads, law 37/2015 and the Roval Decree 1812/1994 forms the basis of the regulations. Article 37 of the Law 37/2015 determines what advertising is allowed relative to National Roads, it states:-

1. Outside the urban sections of the roads, it is prohibited to advertise in any place that is visible from the pavement of the road, and in general any advertisement that can

distract the attention of the drivers who circulate through it. This prohibition will not give any right to compensation.

2. The aforementioned prohibition shall apply to all signs and boards, inscriptions, forms, logos or images, whatever their type, dimension, or element that supports them.

3. For the purposes of this article, the informative boards authorised 1. Outside of the urban sections of

regional roads, it is prohibited to make advertising visible from the area of public domain, the removal of an existing publicity will not in any case grant any right to compensation.

2. For the purposes of this article, advertising boards whose installation has been previously authorised by the General

Director responsible for roads, in accordance with the provisions for this matter in the current legislation, are not considered as advertising.

To sumarise, the regulations applying to both national and regional are similar:

• Publicity is only allowed in urban areas.

 Publicity visible from National or Regional roads is not permitted (except when they are located on urban land).

The companies who bought advertising space on the illegal hoardings before the entry statement have been written to and the process of getting the hoardings removed has begun. Further announcements will be made in due course.





MISSING LINKS, THE CONTINUING STORY



Missing Links, the Los Belones based butcher and favourite of many La Manga Club owners, was originally established by third generation butchers Paul and Steph. However, some months ago they decided it was time to return to the UK to be closer to their families and as a consequence they put Missing Links up for sale.

Looking for a new challenge, Annabel Wilson, a La Manga Club owner, stepped in and last October she bought the business. She is determined to continue the legacy of Paul and Steph, and to deliver the same level of specialist knowledge and experience

Says Annabel, "When I decided to buy the business I

knew that I needed a partner who would not only share my passion, but who also had the drive and energy to grow an already outstanding business into something really extraordinary. That person was Steve Lewis, whom I have known for many years as a friend and I am now hugely proud to call him my business partner. This is a trip down memory lane for Steve, as he previously had a butcher's job at Sainsbury's in the UK.

Steve brings a new and different energy to the business, and for those of you who have already met him you will have appreciated that his personality is infectious. Together, we

hope to ensure that Missing Links not only supplies the quality of meat that its customers have come to expect, but also to evolve what it offers to best meet their needs. There are many new ideas in the pipeline.....we'll keep you posted!"

Speaking of her approach to running Missing Links, Annabel says, "Quality ingredients are critical in the making of our famous '*Finest*' range of sausages. The same principle applies for the business. The critical ingredients are a 100% focus on customer satisfaction, passion for the products we produce and a talented, enthusiastic, and committed team of employees. Missing Links has all of these in abundance and it's for this reason that I was delighted to become the new owner."

Talking about her team, Annabel commented, "Our very own lead butcher 'Choppa' (Paul Cummins) is himself a 'third generation' butcher. We are privileged to have him working in the business.

Missing Links is probably best known for its sausages, including its famous 'Finest' range. Therefore, the business needed a sausage maker with the experience necessary to produce links of the quality our customers have come to expect. So, we are lucky to have retained the services of Roy Ellis, who has worked at Missing Links for many years and is relishing the opportunity of leading our sausage production.



Customer satisfaction is a key aim and that starts 'front of house', where Adu Veloso has worked for some 5 years and greets every customer with a smile and an attitude that says....'nothing is too much trouble. "

Taking all this into account it seems that Missing Links' story continues in good hands and that customers old and new will be sure to receive a warm welcome. Long may it continue.



2018 OWNERS GOLF CHAMPIONSHIP

The 23rd Owners Championships started on the 5th November, one week earlier than usual.



At 6.00pm on Sunday, 4th November nearly all of the participants met at the Players Gathering which took place at the Owners Clubhouse an opportunity to catch up with friends and listen to information about the competition and find out tee times.

The first day of the Championships started the next morning on the West Course. Sponsor banners were around the putting green and those of our main sponsors, Club TV and Securitas, surrounded the tee boxes. The goody bags were filled with golf balls, ball markers, socks, pens, etc and handed out by Tracey Craik of sponsor Club TV.

However, despite all the pre-event planning prior event, someone forgot to fix the weather, as Monday dawned with a cold wind, which was followed later by rain.



The Ladies 1st 2nd and 3rd divisions, plus the Men's 3rd division and the Super Seniors, had to battle the elements to get round. The results for most were disappointing and we all reflected on how it could have been if the weather had been on our side.

Tuesday was quite a different story! The sun returned, the wind dropped and the temperature rose. All those who played on Monday were green with envy thinking how lucky the Men's 1st and 2nd division were, (there was even an idle threat to persuade the green keepers to switch on the sprinklers, so the men got a taste of what it was like on Monday!) However, even with the good weather, with the exception of a fantastic score of 46, the West Course was still a challenge for the majority!



On Wednesday and Thursday the competition moved to the North Course.

In order to have a chance of making the cut it was essential to play well. However, the pin positions on some holes were incredibly cruel. (or was this an excuse for our poor putting and judgement? Probably!) It was a big topic of conversation once we finished our rounds and retired to the bar to lament some of our results! The Pairs Competition certainly seemed to be filling up fast!

Once the results from Wednesday and Thursday were in and added to Monday and Tuesday's scores, everyone met at the Owners Club (while a team of heroic volunteers moved the banners once again). This meeting was to determine who had 'made it' into the final main draw - and who would be playing in the Pairs Competition. Partners were found for everyone, and once this had been finalised everyone could relax!



2018 OWNERS GOLF CHAMPIONSHIP



On Friday morning the players who had made the cut arrived at the South Course tees 1 and 10 to try and produce a decent third round of golf. Those who could do so would certainly be rewarded with one of the great prizes on offer.

The Pairs Competition took place on the North Course, starting at tees 1 and 10. Prizes for the winners of Ladies' Pairs, Men's Pairs, Mixed Pairs and the jewel in the crown, the Overall Pairs, were up for grabs.

We wouldn't know for certain who would be victorious until the evening at the Gala Dinner, which was due to be held at the Hotel Principe Felipe Hotel in the banqueting hall. It was hard to recognise everyone dressed-up in



their finery, rather than golfing clothes. With 259 guests attending the ballroom was full to capacity, however, the team from the hotel did a sterling job. in looking after us. The food was delicious and the wine flowed.

The prize presentation began and because 55 prizes were on offer it was a challenge to give them all away before the end of the evening! However, thanks to the excellent coordination between Ian Hunt, Stewart Harris and David Williams, we ended up being only fifteen minutes behind schedule.

Congratulations to all the winners, for all results please click on this $\underline{\mathsf{link}}$

The Owners Championship week was nearly over, all that remained was to dance the night away with Conecta2, a fantastic band who had no difficulty in filling the dance floor. Finally, everyone relaxed and celebrated the end of a great week!

The Owners Championships week takes a lot of work and commitment from a great team of volunteers who run the competition with the help of the LMC Golf Administration team. Over the years more sponsors have stepped forward to make sure the event is well funded. A special thanks this year goes to Club TV and Securitas who were our main sponsors. All sponsors can be seen on this <u>link</u>

Finally thank you to all of you who took part in the competition. You made it a wonderful week, striking just the right balance between competitive spirit, camaraderie and fun. We hope to see you again next year either at the Summer Tournament in June or at the Owners Championships next November. For all the event photographs please click on <u>this link.</u>





HOTEL PRINCIPE FELIPE, 25 YEARS & COUNTING



"All things considered, 2018 has been quite a year for La Manga Club," says Nick Montgomery.

Not only has the resort had the pleasure of celebrating the 45th anniversary since it first opened its doors, but it is

also 25 years since the inauguration of our hotel, the five-star *Hotel Principe Felipe*.

It would not be an exaggeration to say that the1990's brought about the lift-off of La Manga Club in its modern-day form. The most significant investment made during this period was the construction of the Principe Filipe hotel, which later became known as the Hyatt Regency La Manga Club hotel, before reverting back to the Principe Filipe name in 2003.

Designed by the architect Jaime J Bourne to provide further high-quality bed space, the hotel was built on the area of land previously occupied by the golf clubhouse and Las Mimosas hotel.

Officially opened in June 1993, the hotel has been the focal point of La Manga Club ever since and during that time we have had the pleasure of hosting numerous famous people from the worlds of politics, entertainment, film and sport.

The ex-president of Spain, José-Maria Aznar; Hollywood 'A'-Listers Matt Damon, Liam Neeson, Juliet Binoche, Salma Hayek and John Malkovich; ballet great Rudolph Nureyev; flamenco's Antonio Canales and pop stars Gloria Estefan, Sir Cliff Richard, Robbie Williams and Jamiroquai, are just some the big names to have stayed at the resort ... not forgetting the likes of David Beckham





and other household names from the football world,

including Barcelona, Real Madrid, Liverpool and the Spanish, and English national squads.

We're looking forward with great enthusiasm to the next 25 years and to writing a new exciting chapter in the hotel's burgeoning history.





FRANK VAN WEZEL, 30 YEARS OF TENNIS



When avid tennis player Frank van Wezel first came to La Manga Club in 1988, he immediately fell in love with the resort,

When the family first arrived at their rented apartment in Bellaluz, Frank asked his ten year old son Edward to find out where the tennis courts were. It was there that Edward first met Lorenzo Martinez, to this day the resort's Director of Tennis. Not knowing any tennis players at the time, Frank decided to enter the mens doubles tournament with Edward.



Frank liked La Manga Club so much that on his fourth day at the resort he bought villa 150 on Calle de la Estrella (from then owners Gladys and John Wilson), where he still lives today with his wife Carolina.



Since buying Frank and Edward have played every August in all the mens tournaments and this year they celebrated playing as father and son for the thirtieth consecutive year.



Reason enough last summer to throw a party around their pool for tennis player friends old and new from over the last thirty years. The fabulous food was supplied by the hotel and the music by Conecta2. The celebrations and dancing continued until 1.00am in the morning and a good time was had by all.





FRANK VAN WEZEL, 30 YEARS OF TENNIS



"La Manga has been wonderful for my family," says Frank.,"My three children have visited every year and now it's the turn of my eight grand children, who cannot wait for their annual summer holidays at the resort."

The family also has a boat in the Mar de Cristal marina from where they enjoy the many water-sports on offer in and around the Mar Menor. When the newsletter editor asked how long Frank had owned a boat, he laughingly replied that the boat came with the house. Frank said, "When he and the Wilson's could not agree on a price,



they threw in the boat to seal the deal. Suddenly I became a sailor, but never during weekday afternoons, as those are reserved for tennis ... even now."



Asked whether he intended to extend his thirty years old tennis record. Frank laughingly said, "As long as I can

walk I hope to be able to play tennis and, the less I do on the court, my son will simply have to do more. Meanwhile the third generation of Van Wezel tennis players are warming-up and will soon make their appearance on court. Long may this happy family tradition continue.





WELLNESS SPA, HIGH PERFORMANCE CENTRE



Located in the Wellness Centre high above the resort, "The state-of-the-art facilities at La Manga Club's High Performance Centre (HPC) for testing, assessing and guiding training for sports performance and health, are the envy of sports and lifestyle resorts across Europe," says Pilar Peral.

The product of an agreement with the San Antonio Catholic University in Murcia (UCAM), the High Performance Centre caters for both professionals and amateurs alike who want to boost their performance in the sport they are passionate about as well as anyone



else with an interest in their own health.

Using the very latest technology, sportsmen and

women of all abilities and ages can undergo a full physical performance assessment, under the expert guidance of our team of professionals, so as to aid muscle recovery, prevent injury and boost fitness levels.

And, as Owners and residents you too can experience all



the special benefits of the centre. Simply go to our website and subscribe to the resort's newsletter <u>https://lamangaclub.com/en/newsletter-la-manga-club</u> to receive updates on the latest news, exclusive packages and promotions.





SIMPLY THE BEST ENTERTAINMENT

"Featuring the likes of U2, Elvis and Frank Sinatra, this year La Manga Club has been the place to be for music, and the fun is set to continue this winter, with more 'big names' lined up to entertain you over the coming

months," says Nick Montgomery.

The resort's Tribute Nights have been warmly received by owners, residents and guests alike. And with the iconic 'new' Piano Bar and cosy Royal Bar providing the perfect venues, La Manga Club has plenty more treats in store to keep you entertained in the eveninas, includina Tribute Nights for music legends Tom Jones and Tina Turner.

Tribute Nights are just one of a number of new

events that we have introduced to broaden the appeal of our extensive range of bars and restaurants.

The Flamenco Nights in La Bodega on Tuesday and Friday evenings have also been well received, while I can thoroughly recommend heading to Amapola Restaurant in the hotel every Sunday for a relaxing brunch, with a new range of fantastic food to offer.

As always, golfers have the ideal spots at 37 Spike and Sports Bar, next to the clubhouse, and La Princesa, by the West Course. These are perfect places to finish your round by enjoying the enticing combination of snacks, meals, well-deserved drinks and magnificent views. We are also pleased to introduce our new hot bacon sandwiches at the Half Way House.

The 'new' Piano Bar and, at weekends, the Royal Bar, offer a select atmosphere and a hand-picked assortment

of cocktails to choose from, whereas Mulligans features a youthful and festive atmosphere to let your hair down until the early hours of the morning.

I'm sure it will not have escaped your notice that

Christmas and New Year are almost upon us again, and with this in mind, we're offering the chance to celebrate in style by joining us at Amapola on Christmas Eve for a special dinner, or for a Christmas Day buffet family lunch in the hotel on the big day, including a visit from Father Christmas (booking recommended for both).

There's plenty going at New Year to suit all tastes, too, with a New Orleans-inspired 'Mardi Gras' New Year's Eve Gala Dinner among the themed events that we'll be staging to help you see in 2019 in memorable fashion.

Taking place in the hotel Grand Ballroom, the Mardi Gras black-tie evening promises to be a sparkling affair with a five-course gourmet menu, fine wines, live music and a spectacular fireworks display at midnight all included for only 198€ per person. Alternatively, those of

you seeking a taste of the Far East can enjoy the finest Oriental cuisine at our Asia restaurant, while an authentic Italian New Year experience is guaranteed at Luigi's. See you there!







IS THERE A CHURCH AT LA MANGA CLUB?



Yes, there is and that's good news!

It is called the La Manga Church (St Teresa's) and was formed in1996 by a group of Christian property owners from the UK. They were living at the La Manga Club Resort and wanted to establish a place of worship. So, they approached La Manga Club SL/

Inmogolf SA, who very kindly and generously provided the room in which the Church now meets. The Church is

and is a regular worshipper at the Church in Las Lomas. Maggie has been working very hard to raise the profile of the Church within the resort, the local vicinity and villages close-by, including worshippers from La Manga Camping. Maggie is also a friend of Father Andrew Rea who has taken a number of services at the Owners Clubhouse in recent years and it was Andrew who introduced Maggie to the church at La Manga Club.

Many people don't even know there is a church in the resort. So, there is a need to publicise and raise its profile. To this end we have put up posters around both the Golf Resort and the local area, and of course through the Facebook page, to announce when the services take place.

Contact details:

If you would like to attend the Church, or find out more about the Chaplaincy, you are guaranteed to receive a

the room in which the Church now me named after St Teresa of Avila to emphasise our internationality and is now part of the Church of England Chaplaincy of St Peter and St Paul Torrevieja.

The Church is located in Calle de Cappa de Ponce, Las Lomas Village and is identified as the Centre of Worship, Sala de Culto. It holds a service, usually Holy Communion, on the last Sunday of each month at 11am. During December the service will be on Christmas Eve at 6pm and will be a special Christmas mass; there will be no service on the last Sunday in December. the church also has additional special services

throughout the year and you should check its Facebook page for details and updates:

www.facebook.com/lamangachurch

The organisation and administration of the Church at La Manga Club is supported by Maggie Dew, who although she lives in Campoverde, sits on the Chaplaincy Council



warm welcome. We are also interested in hearing from any retired clergy in the area who would like to continue their ministry on a part-time basis; this would enable us to increase our services and activities. Please contact Maggie Dew on 693513678, e-mail <u>maggieruthdew@hotmail.com</u>, or Hugh James on 630877887, email <u>hughwhjames@icould.com</u>



EUROPE'S LEADING SPORTS RESORT, 2018



"I can't quite believe that we're nearly at the end of 2018. So much has happened since last January, including La Manga Club being named as

Europe's Leading Sports Resort at the World Travel Awards for the first time and also Europe regaining the

Ryder Cup in such stunning style," says Eduardo Ruiz.

There have been so many memorable moments in the resort's 45th anniversary year that it's difficult to know where to start. La Manga Club has had the pleasure of hosting a number of prestigious national and international golf events, all of which have served to add to the resort's reputation at the forefront of the global golf resort market.

Among the highlights earlier in the year, the resort had the honour of staging the 2018 Copa Su Majestad el Rey and the IAGTO Trophy (for the first time in our history), while in June more than 380 boys and girls from all

over Spain and beyond gathered at La Manga Club for the Spanish Junior Golf Championship – the 10th time we've been chosen to host the event. And at the start of this month, the eyes of the golfing world fell on the resort when we hosted the World Golf Awards for the second year in a row. I'm sure you're aware what a great opportunity this is for La Manga Club to showcase the many benefits it has to offer to a global audience and, with the upgrades that we continue to make across the courses, we're confident that this was a test we passed with flying colours.

> Real Golf La Manga Club members have also had the exclusive opportunity to take part in a range of sponsored tournaments this summer, including the renowned Rolex Trophy, with the national final taking place at Valderrama.

Events of this nature and the Le Club tournament are something that we're keen to expand further to the membership over the next 12 months, therefore I would urge you all to make the most of the benefits being offered with the current full membership. As well as free driving range tokens, reduced rates on buggies/visitor green fees and increased booking windows, you can also enjoy entry into our monthly members' competitions, which

include tapas, drink and prizes; plus a members' teaching masterclass four times a year hosted by Thomas Johansson, our Director of Coaching, and his expert team.

The momentum continued when, for the third successive year, the national final of the World Amateur Golfers Championship (WAGC) took place on our North and South courses in September, with the five winners booking themselves a pass to the world final in Malaysia.



PREMIUM CONNECT TELEPHONE SERVICE



We would like to introduce Premium Connect, Inmogolf's new telephone service.

GENERAL

COMMUNITY

In 2017, after more than 30 years of impeccable service, our beloved switchboard was beginning to show signs of fatigue, which led to some intermittent failures. As an example, the failure in the voice-mail system which in today's busy world was a big problem.

Aware of the need to continue providing the same high-quality service to La Manga Club Owners and the resort generally, we set out to find the best alternative to the existing system.



In the current digital and wireless world it was clear that the alternative should not be based on land lines using cables, but

instead be mobile centric. After numerous discussions with different telephone service providers, we decided that our best partner for this project would be Vodafone, one of the world's leading mobile telephone companies.

So, we contacted all of our subscribers to announce the birth of our new Premium Connect mobile telephone system, which not only includes the many advantages of the most up to date mobile telephone service, but also offers the usual personalised 24hr operator service in the resort hotel, voice mail and 150 minutes per month of free calls.

By the way, may we take this opportunity to remind LMC Owners that if the anti-theft alarms in their homes use the old cable telephone system to connect with Securitas, or other alarm system firms, they should contact their alarm installer as a matter of urgency, so as to ensure the continuing proper operation of their alarm systems in the future.

To give Owners the time necessary make these important changes, and in consultation with the General Community, the old exchange will continue until the 31st December, 2018, after which it will be permanently disconnected. For more details please contact Paco Soto on + 34 676 464 030

GENERAL	EMERGENCY	MEDICAL PHONE NUMBERS
EMERGENCIES (Internal line)	1999	English spoken
EMERGENCIES (External line)	+ 34 968 338 499	English & Spanish spoken
OTHER CALLS (Internal line)	2999	English spoken
OTHER CALLS (External line)	+ 34 968 175 000	English spoken



PROPERTY TO SUIT ALL TASTES & BUDGETS



"Properties at the multi-award-winning La Manga Club have been sought after since the 1970s and the demand for real estate shows no sign of abating. Indeed, there continue to be new opportunities to invest at Europe's foremost sports, leisure and lifestyle destination, none more so than with the new Las Acacias Villas and Sunrise Apartments," says Manolo López.

The 29 Las Acacias plots are ideally located near the centre of the resort and offer ample space for swimming pools and three to four-bed villas, together with private parking. Prices start from 580.000€.

The six luxury turn-key Sunrise Apartments benefit from a privileged location at the heart of the resort and offer stunning views of the sea, golf course and Tennis Centre from their terraces. They are delivered fully finished and decorated, with floor-to-ceiling glass windows, so as to enable purchasers to enjoy the La Manga Club experience from day one.

These apartments will be perfect if owners wish to rent them out, in that being holiday apartments they will be sold with all the necessary regulatory and legal documentation in place. They will be contemporary, luxurious and sold fully furnished, so they may be rented from day one. Owners will also be entitled to all the many benefits and discounts offered in La Manga Club S.L's establishments, restaurants and sports facilities.

For those seeking something truly special, La Manga Club Properties currently has two large central plots, each more than 2,000m2, for sale in the La Joya area, the last centrally located plot/site from the Plan Parcial de Atamaria, (LMC), the sale of which will close a cycle that began in 1972.

As always at La Manga Club, there are a great variety of homes and plots available to suit a variety of budgets and lifestyles.

Owners benefit from the resort's 24-hour security and peace of mind that comes with living within a gated community. They also have access to the resort's incredible variety of amenities, including professional sports facilities, the Wellness Spa, gym, and award-winning restaurants and bars.

La Manga Club is also ideally situated for the other attractions available in the Region of Murcia, including its history, architecture, beaches, gastronomy, nature and much more.

Whether searching for the perfect property, plot of land, apartment, or a luxury residence already completed and perfectly decorated, you'll always find the answer at La Manga Club.





Happy Christmas and a Prosperous New Year from everyone at the General Community to all La Manga Club Owners

> General Community of La Manga Club Centro Comercial, Local Numero 3. Apartado Correos 3, 30389, Murcia

> > TEL: 00 (34) 968 17 57 74